

## SERVICE CONTRACT

**The PetMamma** agrees to provide in-home pet care services for the animal(s) specified in each individual Service Contract. Client authorizes this signed contract to be valid approval for future services for any purpose provided by this contract, permitting The PetMamma to accept telephone reservations for services and to enter premises without additional signed contracts or written authorization.

**PAYMENT:** Client agrees to pay in advance a 50% deposit to confirm and hold each reservation. This deposit is not refundable if a reservation is canceled less than one week in advance of the service start date. Individual days canceled less than 24 hours in advance will be charged at full cost. Payment of the balance is due upon completion of service. At 30 days past due, a 5% late charge will be incurred, increasing an additional 5% each 30-day period thereafter. There is a \$25 returned check charge, in addition to any bank charges incurred by The PetMamma/Lori Meyer.

**OWNERSHIP:** Client specifically represents that he/she is the owner or legal representative of the animal(s). Client certifies that all of the information aforementioned regarding the animal(s) is correct. Client guarantees that each animal is in good health and has not been exposed to any contagious disease within 20 days of start of service. Where applicable, all pets are to be currently vaccinated.

**HEALTH/MEDICAL CARE:** If an animal becomes ill or injured, The PetMamma shall attempt to notify the client immediately. If the client does not immediately inform The PetMamma regarding the measures to be taken or if the state of the animal's health requires immediate action, The PetMamma is authorized to request the services of a veterinarian, to administer medications, first aid/CPR, or to give any other attention that appears advisable. Upon presentation of receipts by The PetMamma, client shall promptly pay all expenses incurred by The PetMamma for all such services.

**KEYS:** There is a trip charge for any key pick-up/return unless The PetMamma has permanent access or there is a specified location to leave the key on the premises. In the event a locksmith is required to gain entry to the property due to a malfunction of the lock/key or to the failure of the client to leave the key, it shall be the responsibility of the client to reimburse The PetMamma for all costs incurred. Client gives The PetMamma the authority to employ a locksmith for the client if the above occurs.

**PROPERTY ACCESS:** Client certifies that during the term of service by The PetMamma, additional access to the property will be limited to specified service personnel (gardener, housekeeper, etc.) and that no other individual will make use of access to the property unless requested to do so by The PetMamma. No other individual will be resident on the property during the term of The PetMamma service.

**POISONOUS PLANTS:** Client acknowledges that oleander is a deadly poison and waives any claim against The PetMamma for the illness or death of an animal if oleander (or other known poisonous plant) grows on or near the property.

**LIABILITY:** Client waives any claims against The PetMamma unless The PetMamma is negligent and does not perform as specified in the Service Contract and agreed herein.

**INJURY/DAMAGE:** If the animal bites or in any way injures Lori Meyer, Client agrees to pay medical expenses incurred. If animal(s) require transportation in Lori Meyer's vehicle and damages the vehicle, Client agrees to pay repair costs incurred.

***I have reviewed this Service Contract for accuracy. I understand and agree to the terms of this form.***

Signature



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Client (please print):

\_\_\_\_\_

Date:

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